



COVID-19 & Extra Emergency SNAP Benefits: What You Need to Know

The Indiana Family and Social Services Administration is issuing emergency SNAP (food stamp) supplements to many SNAP households to help buy food during the pandemic crisis. Congress approved special SNAP supplement benefits in response to the COVID-19 pandemic.

Will I get extra SNAP benefits?

If your monthly SNAP benefit *is less than* the maximum SNAP for your household, you will get a supplemental benefit up to the maximum SNAP grant. If you get the maximum SNAP benefit, you will not get extra SNAP. This is because of a decision made by USDA (the federal government), not FSSA.

Household size	Max. SNAP
1	\$194
2	\$355
3	\$509
4	\$646
5	\$768
6	\$921
7	\$1,018
8	\$1,164
Each add'l member	+\$146

Examples	
Supplement	No Supplement
Family A gets \$200/mo in SNAP for one adult and 2 kids. This family will get a SNAP supplement of \$309 – boosting SNAP to \$509 (max for 3).	Family B gets \$509/mo in SNAP for one adult and 2 kids. This family will NOT get any extra SNAP , because they already get the max for 3.
Individual A gets \$16/mo in SNAP. This individual will get a supplement of \$178 – boosting SNAP to \$194 (max for 1).	Individual B gets \$194/mo in SNAP. This individual will NOT get any extra SNAP , because they already get the max for 1.

If I qualify for extra SNAP, when will I get it?

- ⇒ Eligible households will get 2 emergency SNAP payments on their EBT card.
- ⇒ March and April emergency SNAP payments will be loaded onto EBT cards of current SNAP households on the same day as regular benefits but will occur in a separate deposit.

How do I learn how much I get in SNAP and if I get extra SNAP?

FSSA will not send you a notice if you get extra SNAP. Check your balance and your monthly SNAP benefit amount by:

- Going on the FSSA website at <https://www.connectebt.com/>
- Calling the FSSA-DFR Assistance Line at 800-403-0864. There may be disconnects due to high call volume or long wait times to speak with a worker.
- Call the EBT Customer Service number to check your balance: **877-768-5098** (the number on the back of your EBT card).

What if I need help food shopping?

Any member of your household can use the SNAP EBT card to food shop. Their name does NOT need to be on the card. You can also give your EBT card temporarily to a *trusted friend or relative* to food shop for you. The store should not inspect the card or refuse to serve any customer with an EBT card and PIN.

What if I do not get SNAP?

If you are low-income we encourage you to apply. If you are approved, you may also qualify for an extra SNAP payment. To apply:

- The fastest way to apply is to apply **online/on your smartphone** at <https://fssabenefits.in.gov/>.
- You can also apply by going to <https://fssabenefits.in.gov/> to print a paper SNAP application and learn where to send it or ask for one to be mailed to you.

What if I need meals for my school age children?

While schools are closed, many school districts are providing pre-packaged school meals for children. To find out what your school district is doing and when you can pick up meals, go to: <https://www.doe.in.gov/nutrition/child-nutrition-programs-covid-19-information>.

What other resources can help me?

- State of Indiana COVID-19 information and FAQ: <https://coronavirus.in.gov/>
- FSSA COVID-19 information and FAQ: <https://www.in.gov/fssa/5772.htm>
- For information for workers who have lost pay or been denied benefits: <https://www.indianalegalservices.org>